AMPVANTAGE AWARDS PROGRAM RULES
All Medical Personnel Travel Nurses

AmpVantage Awards (AVA) gives travel nurses ("you", "your") Ava credits ("points") for working assignments with All Medical Personnel. Points are accumulated and redeemable on the Ava website for various awards, ranging from merchandise to trips and experiences. Points can be accessed via an Ava account. Three successive point rate tiers allow you to accumulate at a higher rate of points, based on your eligible cumulative hours.

1. **AVA Account Qualification & Point Rate Eligibility Criteria:**
    a. You must be a U.S.-licensed Registered Nurse (RN), Licensed Practical Nurse (LPN), or Licensed Vocational Nurse (LVN) eligible to work in the United States who is actively working at All Medical Personnel.
    b. You must maintain a positive standing with All Medical Personnel and its clients both before and after becoming eligible.
    c. You must work **500 hours** with All Medical Personnel within one (1) calendar year from your first assignment date to be qualified for an Ava account. All hours that are turned in on your timecard will be counted towards your account qualification total.
    d. You begin accumulating points at the first point rate tier (see section 2). Graduation to higher point rate tiers is determined by your **eligible cumulative hours**. Eligible cumulative hours are the total amount of hours worked within an **assignment contracts period**. An assignment contracts period is any number of sequential assignments that do not have a gap of more than 180 days. All hours that are turned in on your timecard will be counted towards your eligible cumulative hours total.

2. **Points Calculation, Tiers, and Accumulation:**
    Beginning with your first assignment, points are credited to you each week you work a minimum of 24 hours. All hours that are turned in on your timecard will be counted towards your weekly minimum total. The weekly points you get depends on your point rate tier as follows:

    RN Point Rate Tiers each week you work a minimum of 24 hours:
    - Sapphire = 400 points per week @ first assignment
    - Emerald = 600 points per week after 2,000 eligible cumulative hours
    - Diamond = 950 points per week after 4,000 eligible cumulative hours

    LPN/LVN Point Rate Tiers each week you work a minimum of 24 hours:
    - Sapphire = 200 points per week @ first assignment
    - Emerald = 300 points per week after 2,000 eligible cumulative hours
    - Diamond = 475 points per week after 4,000 eligible cumulative hours

3. **Account Accessibility:**
    a. Your Ava account will be activated, and credited points will be accessible for review and redemption, upon meeting the 500 work hours threshold. A welcome email will be sent to your email address on file with All Medical Personnel within ten (10) business days of reaching the threshold.
    b. Your Ava account will be deactivated, and credited points will be inaccessible for redemption, if you have a gap in assignments with All Medical Personnel of more than thirty (30) days** (see Account Status section).
    c. If your gap in assignments is more than 180 days, you will need to meet the 500 work hour threshold again, or whatever the official threshold is at the time you start a new assignment contracts period.

4. **Points Value and Redemption:**
    Account holders access their points balance by logging into https://ava.360recognition.com. There is no requirement to spend points or redeem all points at once.

5. **Account and Points Status:**
    a. **Generally, your Ava account will be deactivated thirty (30) days after the last date of your last assignment, unless you resign, or you are terminated for cause. In those cases, your account may be deactivated immediately.
    b. If you resume working with All Medical Personnel within 180 days of the last day of your assignment, your account will be re-activated approximately seven (7) days after the first date of your new assignment. You will preserve your previous point rate tier.
    c. If you resume working with All Medical Personnel after 180 days from the last day of your assignment, you must fulfill the program's qualification criteria to re-activate your account, which could include completing another set of 500 work hours within one (1) calendar year from the first date of your new assignment. Your eligible cumulative hours will be reset to the first point rate tier (Sapphire), and all existing points forfeited.

6. **Points Ownership and Transfer:**
Points are issued as credits, fully owned by All Medical Personnel. Account holders do not possess a claim on any credited points and may only redeem points when meeting the program's qualification and eligibility criteria. Points are not transferable to other people, for cash, and for non-Ava catalog items or services. All points immediately expire if terminated for cause, or if the AVA program is discontinued.

7. **Points Tracking:**
After account activation, you can monitor your points balance at any time by logging into https://ava.360recognition.com.

8. **Contact Information:**
    - Email ava@allmedical.com for inquiries related to your account or general questions.
    - Utilize the chat feature on AVA's website for technical support.

9. **Program Notice:**
Award availability can vary. All Medical Personnel reserves the right to terminate or modify the AVA program.